

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101,
3.104, AND 42.1503

FOR OFFICIAL USE ONLY

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

INCOMPLETE-REVIEWED Nonsystems

Name/Address of Contractor:

Company Name: THUNDER MTN. CATERING, INC.

Division Name:

Street Address: 7362 DANBURY CT

City: BOISE

State/Province: ID Zip Code: 837095528

Country: US

DUNS Number: 829430482

PSC: F003 NAICS Code: 722310

Evaluation Type: Final

Contract Percent Complete:

Period of Performance Being Assessed: 01/01/2014 - 10/28/2014

Contract Number: AG024BC109021 Business Sector & Sub-Sector: Nonsystems -
Facilities Services

Contracting Office: 024B Contracting Officer: KELLEN LOGAN Phone Number:
(208) 387-5361

Location of Work:

Award Date: 12/07/2009 Effective Date:

Completion Date: 12/31/2014 Actual Completion Date: 03/13/2015

Total Dollar Value: \$8,120,906 Current Contract Dollar Value: \$8,120,906

Complexity: Medium Termination Type: None

Competition Type: Full and Open Competition after Exclusion of Sources Contract

Type: Fixed Price with Economic Price Adjustment

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

National Mobile Food Services

Contract Effort Description:

The purpose of this contract is to obtain services of Mobile Food Service Units (MFSU)s at various field locations during wildland fire and other types of incidents throughout the contiguous western United States. The expectation and desired result of this contract is to provide appetizing, nutritional, well balanced hot and special meals, sack lunches, hot and cold can meals and supplemental items. The MFSU is to include all equipment, supervision, labor, materials, and supplies (except for those items listed as Government furnished) to accomplish the full scope of work. Only equipment necessary for the operation of a MFSU will be allowed and approved for use under this contract. Equipment must be capable of operating in adversely impacted urban areas to remote primitive locations with very limited access. These emergency services shall include complete management, control, purchase, receipt, storage, issue, handling, processing, packaging, preparation, food serving, clean up, transport, repair, and maintenance. All hot meals shall be served by Contractor personnel, except for those meals served at Spike Camps. All meals shall be served and consumed at the Incident dining area except sack lunches and hot/cold can meals, which will be delivered to the Government at a specified time and place. The Contractor shall have the capability to feed personnel when requested at times other than those established for regular meals. The intent is to provide meals on an "as requested" basis but does not require the kitchen to be open continuously 24 hours per day. MFSU also may be ordered for other types of incidents at the Government's option. State and other federal cooperators may also utilize this contract at their option. The contract number for this contract is AG-024B-C-10-9021. The letter "A" has been added to the end of the contract number to facilitate additional Interim assessment periods as the original assessment was completed as a "Final" assessment in error.

Small Business Utilization:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas Past Rating Rating

Quality: N/A Very Good

Schedule: N/A Very Good

Cost Control: N/A N/A

Management: N/A Very Good

Utilization of Small Business: N/A N/A

Regulatory Compliance: N/A N/A

Other Areas:

(1): N/A

(2): N/A

(3): N/A

Variance (Contract to Date):

Current Cost Variance (%): Completion Cost Variance (%):

Current Schedule Variance (%): Completion Schedule Variance (%):
Assessing Official Comments:

QUALITY: Performance meets contractual requirements and exceeds some to the Government's benefit. The contractual performance of the element or sub-element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor was effective. Overall performance in this area was excellent. Numerous positive comments were received from fire personnel concerning the quality of food. Portions sizes were excellent for meals served in camp. Additional items such as yogurt, cottage cheese and a daily mix of fresh and canned fruit were daily items on the breakfast bar. Flavored coffee creamer was an extra on the drink bar. An ice dispenser was available on the drink bar as well. Kitchen was serving 600 per hour at times. One equipment concern is the unit which holds the milk during serving periods. This unit does not hold milk temperature without the addition of ice.

SCHEDULE: Performance meets contractual requirements and exceeds some to the Government's benefit. The contractual performance of the element or sub-element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor was effective. Food was served promptly at requested times. There was rarely a significant wait in the serving line. The dining area staff did a good job of handling trash removal and cleaning tables during the dining period. Minor issues were dealt with quickly and responsively.

MANAGEMENT: Performance meets contractual requirements and exceeds some to the Government's benefit. The contractual performance of the element or sub-element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor was effective. Kitchen personnel responded in an appropriate manner to all issues identified. They also worked well with other support vendors such as the gray water and potable water contractors. Due to the numbers of meals being fed, lunches were ordered from support vendors in the LA area. Several issues with these companies caused Thunder Mountain to change vendors several times, but the issue was resolved in a couple of days.

RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

Name and Title of Assessing Official:

Name: KELLEN LOGAN

Title: CONTRACTING OFFICER

Organization: U.S. FOREST SERVICE, WO-AQM, ISB

Phone Number: (208) 387-5361 Email Address: klogan@fs.fed.us

Date: 05/05/2015

Contractor Comments:

QUALITY: We concur with all statements and will continue to be diligent in our efforts to provide great service to all.

SCHEDULE: We concur with all statements and will continue to be diligent in our efforts to provide great service to all.

MANAGEMENT: We concur with all statements and will continue to be diligent in our efforts to provide great service to all.

ADDITIONAL/OTHER: We concur with all statements and will continue to be diligent in our efforts to provide great service to all.

CONCURRENCE: I concur with this evaluation.

Name and Title of Contractor Representative:

Name: Michael D Kramer

Title: Owner

Phone Number: 2088634566 Email Address: mkramer@thundermtncatering.com

Date: 05/05/2015

Review by Reviewing Official:

Name and Title of Reviewing Official:

Name:

Title:

Organization:

Phone Number: Email Address:

Date: