

## CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

NONSYSTEMS

**1. Name/Address of Contractor (Division):**

Company Name: THUNDER MTN. CATERING, INC.  
 Division Name:  
 Street Address: 7362 DANBURY CT  
 City, State, Zip Code: BOISE ID 837095528  
 Province/Country: USA  
 CAGE Code: 3RJR7  
 PSC: F003

DUNS+4 Number: 829430482  
 NAICS Code: 722310

**2. Report Type:** Interim**3. Period of Performance Being Assessed:** 01/01/2013 - 11/10/2013**4a. Contract Number:** AG024BC109021**4b. Business Sector & Sub-Sector:** Prof/Tech/Mng Support**5. Contracting Office:** NATIONAL INTERAGENCY FIRE CENTER - 024B**6. Location of Contract Performance:****7a. Contracting Officer:** KELLEN LOGAN**7b. Phone Number:** (208) 387-5361**8a. Contract Award Date:** 01/01/2012**8b. Contract Effective Date:** 01/01/2012**9. Contract Completion Date:** 12/31/2014**10. N/A****11. Awarded Dollar Value:** \$0**12. Current Contract Dollar Value:****13. Competitive****14. Contract Type:** FFP**Mixed/Other:****15. Key Subcontractors and Effort Performed:****16. Program Title:**

National Mobile Food Services

**17. Contract Effort Description:**

The purpose of this contract is to obtain services of Mobile Food Service Units (MFSU)s at various field locations during wildland fire and other types of incidents throughout the contiguous western United States. The expectation and desired result of this contract is to provide appetizing, nutritional, well balanced hot and special meals, sack lunches, hot and cold can meals and supplemental items. The MFSU is to include all equipment, supervision, labor, materials, and supplies (except for those items listed as Government furnished) to accomplish the full scope of work. Only equipment necessary for the operation of a MFSU will be allowed and approved for use under this contract. Equipment must be capable of operating in adversely impacted urban areas to remote primitive locations with very limited access. These emergency services shall include complete management, control, purchase, receipt, storage, issue, handling, processing, packaging, preparation, food serving, clean up, transport, repair, and maintenance. All hot meals shall be served by Contractor personnel, except for those meals served at Spike Camps. All meals shall be served and consumed at the Incident dining area except sack lunches and hot/cold can meals, which will be delivered to the Government at a specified time and place. The Contractor shall have the capability to feed personnel when requested at times other than those established for regular meals. The intent is to provide meals on an "as requested" basis but does not require the kitchen to be open continuously 24 hours per day. MFSU also may be ordered for other types of incidents at the Government's option. State and other federal cooperators may also utilize this contract at their option. The contract number for this contract is AG-024B-C-10-9021. The letter "A" has been added to the end of the contract number to facilitate additional Interim assessment periods as the original assessment was completed as a "Final" assessment in error.

**Small Business Utilization**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

**18. Evaluate the following Areas:**

	Past Rating	Rating	Trend
a. Quality of Product or Service	Very Good	Very Good	N/A
b. Schedule	Very Good	Very Good	N/A
c. Cost Control	N/A	N/A	N/A
d. Business Relations	Very Good	Very Good	N/A
e. Management of Key Personnel	Exceptional	Very Good	N/A
f. Utilization of Small Business	N/A	N/A	N/A
g. Other Areas:			
(1):		N/A	
(2):		N/A	
(3):		N/A	
(4):		N/A	
(5):		N/A	
(6):		N/A	
(7):		N/A	
(8):		N/A	

**19. N/A****20. Assessing Official Narrative:**

QUALITY OF PRODUCT OR SERVICE: Vendor received ratings ranging from satisfactory to outstanding. They met or exceeded contract standards. Beverage and salad bar was always replenished and kept full. Meals were of good quality and received many compliments on meal quality. Equipment met contract standards. Drink station and salad bar station had dust issues. Another fire the comments were: quality of services with this contractor were excellent. Reports and invoices were timely and accurate and the meals were good tasting and well presented. Their employees were friendly yet professional. They stayed open till 0100 when 150 people came in late, that was much appreciated by the fire fighters and a benefit to the Government. There were

no equipment issues. On another fire the comments were: serving sizes met contract, many compliments were received, had made to order eggs. Performance meets contractual requirements and exceeds some to the Governments benefit.

SCHEDULE: All meals served on time and no delays. Contractor arrived on time and was ready to serve at appointed hours. When the night shift grew large, caterer still met all time frames, this was a benefit to the Government. All meals were prepared and served on schedule. When crews showed up 30 minutes before scheduled opening time, the kitchen crew was able to feed 80 people before they were scheduled to. This was a benefit to the Government. Performance meets contractual requirements and exceeds some to the Governments benefit.

COST CONTROL: This is a firm fixed-price agreement.

BUSINESS RELATIONS: Owner/manager is very involved with day to day operations. Owner communicates well with staff and FDUL. Very easy to work with and flexible to the needs of the fire. Vendor worked very well with the Government representative. The entire staff was pleasant and enjoyable to work with and got along very well with other contractors. When the team transferred command to a Type 3 team, they were very helpful in assisting with the set up at the Pine Center where the Type 3 crews would be dining after the caterer departed. This was a benefit to the Government. The caterer and his folks were always courteous and professional with FDUL. Caterer was responsive to all meal orders and changes. Performance meets contractual requirements and exceeds some to the Governments benefit.

MANAGEMENT OF KEY PERSONNEL: Mike and his staff all got very good comments and put out great food. One of the raters even talked about how good the coffee maker was, the beverage person, table people, lunch makers etc, that is a benefit to the Government when all employees take pride in their work and it rubs off on to everyone else. Mike has done a great job in putting his team together. Performance meets contractual requirements and exceeds some to the Governments benefit.

ADDITIONAL/OTHER: This company has been providing quality meals for fire fighters for many years.

RECOMMENDATION: Given what I know today about the Contractor's ability to execute what they promised in their proposal, I definitely would award to them today given that I had a choice.

**21. Name and Title of Assessing Official:**

Name: KELLEN LOGAN

Title: CONTRACTING OFFICER

Office: U.S. FOREST SERVICE, WO-AQM, ISB

Phone Number: (208) 387-5361

Fax Number: (208) 387-5384

Email Address: klogan@fs.fed.us

Date: 11/18/2013

**22. Contractor Comments:**

ADDITIONAL/OTHER: Thunder Mtn. Catering will continue to provide quality meals and service for the wildland fire fighters.

CONCURRENCE: I concur with this assessment.

**23. Name and Title of Contractor Representative:**

Name: MIKE KRAMER

Title: OWNER

Phone Number: (208) 863-4566

Fax Number: (208) 362-1244

Email Address: thunderctr@msn.com

Date: 12/12/2013

**24. Review by Reviewing Official:**

Review by Reviewing Official not required.

**25. Name and Title of Reviewing Official:**

Name:

Title:

Office:

Phone Number:

Fax Number:

Email Address:

Date: